

[Trafficware Customer Support Portal](#)

The customer support portal allows the viewing or editing of any tickets issued by an organization across multiple Trafficware product lines. Log in at <https://Trafficware.zendesk.com/hc>.

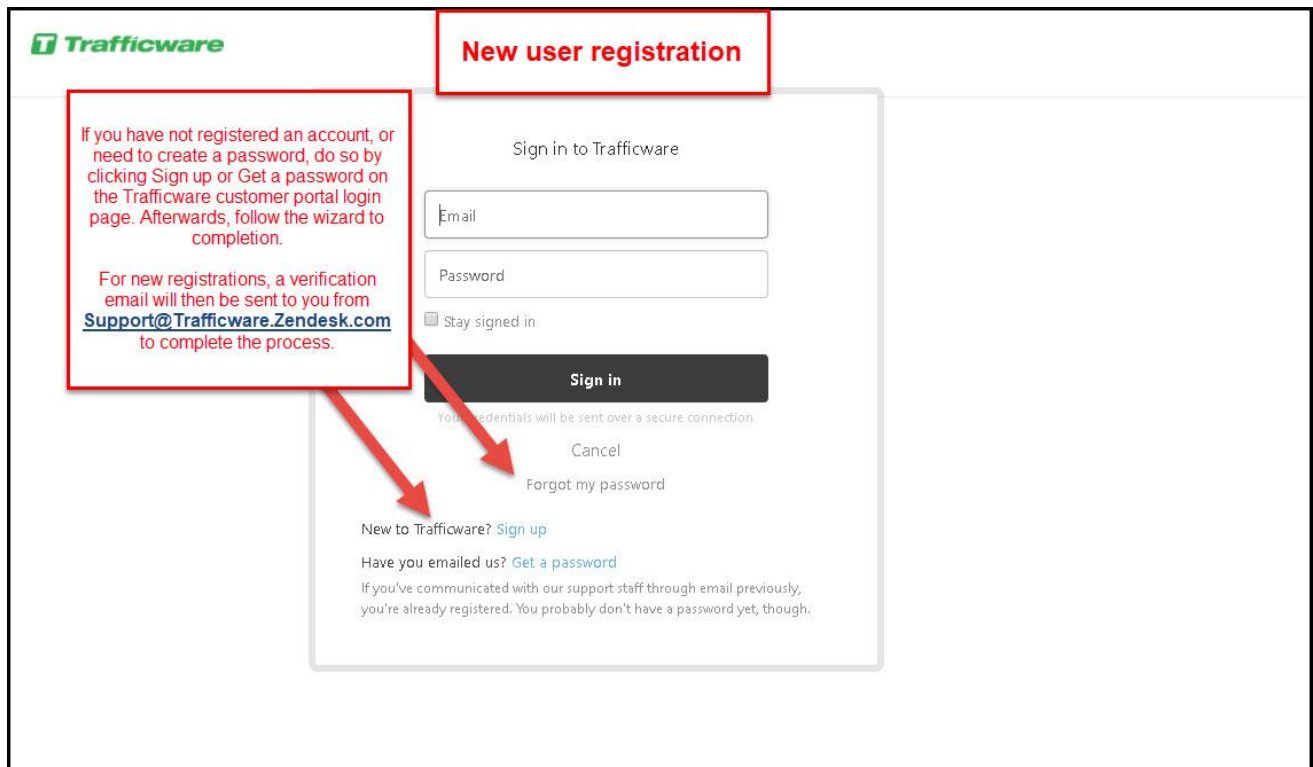
- If you need to register an account or have forgotten your password, please see [New user registration](#).
- After logging into the customer support portal select **Your Username** and then **My activities** at the Trafficware tech article homepage.
- Under the **My activities** page all organizational tickets and their status can be viewed, sorted or edited.
- To view a ticket, click the green hyper link in the Subject Column.

For any software support questions or comments, please contact Trafficware Support via the following:

-Customer support portal <https://Trafficware.zendesk.com/hc>

-Email Software Support directly at Support@Trafficware.zendesk.com

-Call us at (281)-240-7233



The screenshot shows the 'New user registration' page on the Trafficware customer support portal. The page title is 'New user registration' in a red box. Below the title, there is a 'Sign in to Trafficware' section with input fields for 'Email' and 'Password', a 'Stay signed in' checkbox, and a 'Sign in' button. Below the sign-in section, there are links for 'New to Trafficware? Sign up', 'Have you emailed us? Get a password', and 'Forgot my password'. A red box on the left contains instructions: 'If you have not registered an account, or need to create a password, do so by clicking Sign up or Get a password on the Trafficware customer portal login page. Afterwards, follow the wizard to completion. For new registrations, a verification email will then be sent to you from Support@Trafficware.Zendesk.com to complete the process.' Red arrows point from this box to the 'Sign up' and 'Get a password' links.

T Trafficware
Engineered by **N Naztec**

Submit a request **T Adam Jimenez** ▾

My activities
My profile
Change password

Log into the customer portal at <https://trafficware.zendesk.com/hc>

At the tech article homepage select Your Username > My activities

Search

ATMS

CONNECTED VEHICLE TECH ARTICLES
Connected Vehicle CV 1.5 Release notes

ATMS TECH ARTICLES
★ ATMS 2.7 Release Notes
Email notifications are being sent for database updates
How to restart ATMS services

Community Community

RECENT ACTIVITY
ATMS Tech Articles
ATMS 2.7 Release Notes
Article created 23 minutes ago
Connected Vehicle Tech Articles

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My activities

Requests

Under the Activities page all organizational tickets and their status can be viewed, sorted or edited across multiple product lines.

My requests Requests I'm CC'd on Organization requests

Search requests Status: Any ▾

Id	Subject	Created	Last activity ▾	Status
2577	Trafficware server	5 months ago	2 days ago	SOLVED
2534	Trafficware ATMS 2.7 unable to see controller databases on Trafficware	5 months ago	2 days ago	SOLVED
1799	CV service from Trafficware	9 months ago	2 days ago	SOLVED
2555	Cv controller list	5 months ago	2 days ago	SOLVED

To view a ticket click the green hyper link.